

Customer update on data breach

From <https://corporate.homedepot.com/MediaCenter/Pages/Statement1.aspx>

5 Today, we are providing an update on the investigation into the breach of our payment data systems. Our investigation to date has determined the hackers stole separate files containing email addresses, in addition to the payment card data we announced in September that may have been compromised.

10 The files containing the stolen email addresses did not contain passwords, payment card information or other sensitive personal information. As we reported on Sept. 18, the method of entry used by the hackers has been closed and the malware eliminated from our systems.

We are making every effort to notify any customer whose email address was taken.

15 In all likelihood this will not impact you. But, as always, it's important to be on guard against phishing scams that are designed to trick you to provide personal information in response to phony emails. It is important not to give out personal information on the phone, through the mail or on the Internet, unless you have initiated the contact and are sure of who you're dealing with. Similarly, you should not click directly on any email links if you have any doubts about whether the email comes from a legitimate source.

20 Additional information about how to avoid phishing scams is available by typing <https://www.onguardonline.gov/articles/0003-phishing> into your web browser.

25 We want to emphasize that you will not be liable for any fraudulent charges to your accounts and we're offering free identity protection services, including credit monitoring, to any customer who used a payment card at a Home Depot store in 2014, from April on.

30 You can learn more about the identity protection services and how to sign up for them by typing <https://homedepot.allclearid.com> into your web browser.

As always, it is also important to closely monitor your payment card accounts and to report unusual activity to your issuing bank.

35 We apologize for the frustration and inconvenience this breach may have caused.